

Richmond Group Strategic Plan 2024 – 2034



richmond
fellowship
tasmania



Richmond
Futures

Richmond
Investments
Tasmania

Forward

Richmond Fellowship Tasmanian, Richmond Futures and Richmond Investments, collectively identified as Richmond Group, seek to contribute to a healthy community where people are leaders in their own lives. We recognise that mental health and wellbeing is a critical element for living a full and meaningful life and as an organisation, we are focussed on supporting people with psychosocial needs providing community and residential services statewide. We integrate with the State and Federal service pathway planning and recognise the importance of partnerships and collaboration.

The awareness and visibility of mental health has been a cornerstone for many national and state strategies, and the recent global pandemic has amplified the need to support our community mental health, and work together in the sector to make a difference.

Richmond Group understands the need to bring a strategic mindset and a maturity of thought to define and deliver services that are informed by a long-term outlook in the presence of risk, compliance, and the absolute need to lead a sustainable organisation. We must be relevant and informed by our participants and the community that we operate within.

We see the opportunity to make a difference in the community and hold a strong sense of person-centred care. Our goal is to build a strong values-based culture that retains and attracts great people to work for us and we respect diversity and inclusiveness.

With 39 years of capability and experience in the Mental Health sector, we bring a strong sense of stewardship and governance, and seek partners that are values aligned, and together with our team, we will define and deliver supports guided by our principles:

- Mental Health and Wellbeing is everyone's right.
- Recovery is about living a valued and fulfilling life.
- Working side-by-side, we embrace a holistic approach to health and wellbeing.
- Everyone's journey is as unique as they are.
- Ensuring a culture that lives our values.

Richmond Group's Strategic Plan 2024 – 2034 provides the foundational framework that guides our decision-making, values, culture, partnerships and quality of service delivery. There is no doubt Richmond Group is well-placed in the sector and has a long-term bright future.



Ally Mercer
Chairperson



Patrick Lilwall
CEO

“We see the opportunity to make a difference in the community and hold a strong sense of person-centred care. Our goal is to build a strong values-based culture that retains and attracts great people to work for us and we respect diversity and inclusiveness.”

About Richmond Group

Guided by our principles, our purpose is to contribute to a healthy community. Our team culture is underpinned by our values. We use common language that resonates with participants, carers, families and stakeholders.

Our Context

We are an independent, non-government, non-religiously affiliated organisation that recognises people as people, not as their mental health diagnosis.

Our origins link back to Richmond Fellowship in the UK founded by Elly Jansen in 1959. In 1984, Richmond Fellowship Tasmania opened with a focus on mental health rehabilitation service as part of a global therapeutic community.

Our point of difference is our approach to service quality that puts people first.

Our Principles

- Mental Health and Wellbeing is everyone's right.
- Mental Health Recovery is about living a valued and fulfilling life.
- Working side-by-side, we embrace a holistic approach to health and wellbeing.
- Everyone's journey is as unique as they are.
- Ensuring a culture that lives our values.

Our Purpose

To contribute to a healthy community, where people are leaders in their own lives.

Our Values & Behaviours: I-CARE

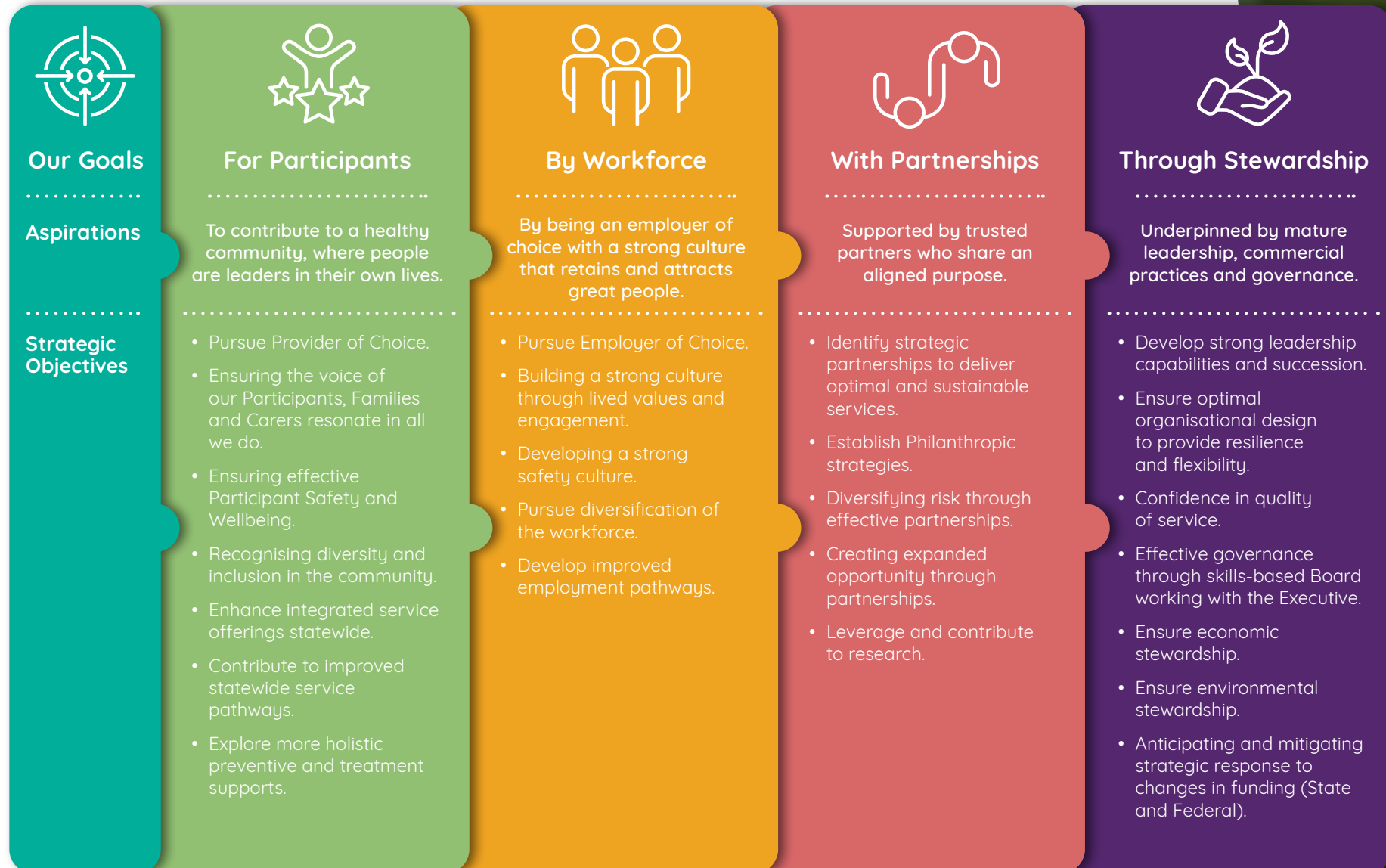
Integrity:	Doing what's right, not what's easy.
Collaborative:	Working better together.
Accountable:	Owning our decisions, actions and results.
Respectful:	Acting with dignity, trust and professionalism.
Empowering:	Empowering lives, unlocking potential.

“Our point of difference is our approach to service quality that puts people first.”



Our Strategy 2024 – 2034

Our strategic aspirations provide us with direction and offers a framework for core decision making.






Tasmanian-owned and Statewide

Our programs reach across the psychological wellness spectrum, from mild to moderate, to severe and complex, and include the delivery of clinical and non-clinical therapeutic interventions and recovery-focussed practice across Tasmania.

All our programs work with adults in a range of settings, including residential and in the community, collaborate with multiple stakeholders and work closely with participants' families and other natural supports.



Providing wide-reaching
programs across Tasmania

About Richmond Group

Richmond Fellowship Tasmania, Richmond Futures and Richmond Investments Tasmania (collectively identified as Richmond Group) are Tasmanian-owned and operated For-Purpose organisations which have been supporting people facing mental health challenges and psychosocial disability for 39 years.

We are independent, non-government, non-religiously affiliated organisations that recognise people as people, not as their mental health diagnosis.

Our principles underpin every aspect of our work. We believe that:

- Mental Health and Wellbeing is everyone's right.
- Mental Health Recovery is about living a valued and fulfilling life.
- Working side-by-side, we embrace a holistic approach to health and wellbeing.
- Everyone's journey is as unique as they are.
- Ensuring a culture that lives our values.

Accreditation

Richmond Fellowship Tasmania is fully accredited against the National Standards for Mental Health Services.

Richmond Futures is certified by the NDIS Quality and Safeguards Commission as a registered NDIS provider and meets the NDIS Practice Standards.

Richmond Fellowship Tasmania, Richmond Futures and Richmond Investments Tasmania are registered charities with ACNC.





“Richmond Group understands the need to bring a strategic mindset and a maturity of thought to define and deliver services that are informed by a long-term outlook...”

Contact

Address:

76 Goulburn Street, Hobart 7000
PO Box 3108, West Hobart 7000

Phone:

(03) 6228 3344

Email:

admin@richmond tas.com.au

Web:

rft.org.au | richmond futures.com.au

Donate:

rft.org.au/get-involved/make-a-donation
richmond futures.com.au/donate/make-a-donation

